

TESmart

User **2x3** Hybrid KVM Switch Manual

HDC203 Prime 24

To Enjoy Smart

HDC203 Prime 24

English



English



Preface

It's our great honor that you have chosen the Hybrid KVM Switch produced by our company, Tesla Elec Technology Co.,Ltd. In this user manual, you will learn how to operate and use this product. Please read this user manual comprehensively before use. If you have any questions, comments or suggestions, please contact us via the following email:

support@tesmart.com.

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Product Information

For more information about TESmart products and how they can help you to enjoy your job, please visit the following TESmart website or contact an TESmart Authorized Reseller.

www.tesmart.com

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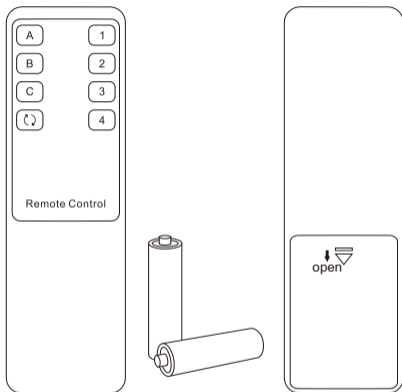
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1. Safety Tips and Warnings

Tips: Please read the safety tips and warnings for Hybrid KVM Switch comprehensively before use. Use this produce in accordance with its instructions, safety tips and warnings to prevent unnecessary damage to the product and potential dangers to users.

- ⚠ Keep the product away from water.
- ⚠ Clean the product with dry cloth.
- ⚠ Use the product in accordance with its instructions and do not block its vents.
- ⚠ Keep the product away from ignition sources, such as heat sinks, heat accumulators, stovepipes and other heat production settings (including audio amplifiers).
- ⚠ Do not touch the product and the power cord with wet hands so as to lower the risk of electric shock and damage to the product. Do not let the product get wet or become damp.
- ⚠ Unplug the power supply of this product in thunderstorm days or when it has been not used for a long time.
- ⚠ Do not expose this product and its battery to open fire or overheating environment. Dispose the waste battery in accordance with instructions.
- ⚠ Users shall not remove and repair the product without authorization.

2. Battery Description



Tips: By default, the remote control is not equipped with batteries, due to the safety requirements of some express companies. Install AAA dry cells before use.

Caution: Improper disposal of the lithium battery may cause an explosion. Do not throw the battery into fire. Keep the battery away from children. Dispose the waste battery in accordance with local regulations.



3. Warranty Information

We warrant this product as free of defects in material and workmanship for a period of one (1) year from the date of shipment. If during the period of warranty this product proves defective under normal use, we will repair or replace this product, provided that this product has not been subjected to mechanical, electrical, or other abuse or modifications. If it fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for six (6) months from the day of reshipment to the buyer.

4. Preface

Dear Users,

2x3 Hybrid KVM Switch can easily integrate cross-platform computer devices and greatly simplify the devices management. Support managing a triple-display multimedia workstation. Supports MST, allowing for a 3-screen extended display or mirrored display using a single USB-C source. The KVM also supports displaying different PCs on 3 monitors.

This KVM support USB 3.2 Gen 1 with superspeed data transfer rate. With 1 USB-C and 1 USB-A port on the front panel, which can be used as USB data transfer ports, and can also be used to charge your phone, tablet, etc. The USB-C port on the rear panel can provide power to the connected PC while displaying at the same time. With EDID emulators in each input port, it can keep PCs always having correct display information. The color LCD screen makes your operation clearer.

Tips: If you need to control more computers or conduct more complex and professional switching, you can also choose other products of our company. For more details, please visit our official website: www.tesmart.com.

5. Features

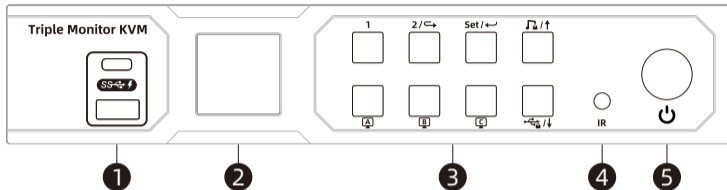
- Using 3 monitors, 1 set of keyboard and mouse to control 2 computers
- Support resolution up to 3840x2160@60Hz 4:4:4
- HDMI 2.0 and HDCP 2.2 compliant
- Support MST(Multi-Stream Transport) technology
- Support DisplayPort Alternate Mode (DP Alt Mode)
- Support 2 display modes
- Support Unix/Windows/ Debian/ Ubuntu/Fedora/ MacOS X/ Raspbian/ Ubuntu for Raspberry Pi and other Linux based systems
- Support Gigabit wired network connection, 2 PCs connected to KVM can access to the network with only one network cable
- Support USB 3.2 Gen 1 with super-speed data transfer rate
- With EDID emulators in each input port, it can keep PCs always having correct display information
- Keyboard and mouse support passthrough mode and legacy emulation mode, significantly improving compatibility for keyboards and mice
- Support fast channel switching through panel keys, IR, mouse wheel and keyboard hotkeys
- Support connecting mobile devices to the front panel USB ports to charge

6. Packing List

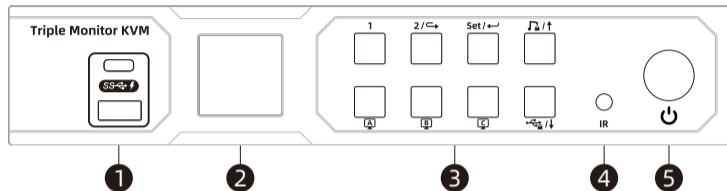
- 1 * 2x3 Hybrid KVM Switch
- 1 * USB-C Cable
- 1 * KVM Cable
- 2 * DP Cables
- 1 * IR Remote Control
- 1 * DC 20V Power Adapter
- 1 * User Manual

Tips: After receipt of the product, please check the packing list carefully to make sure that no components have been lost and no damage to the product has been caused during transportation. If you have any problem, please contact us at any time.

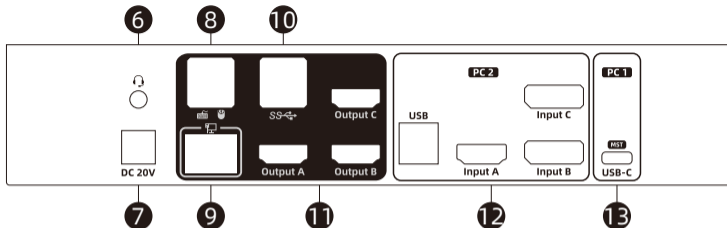
7. Panel Description



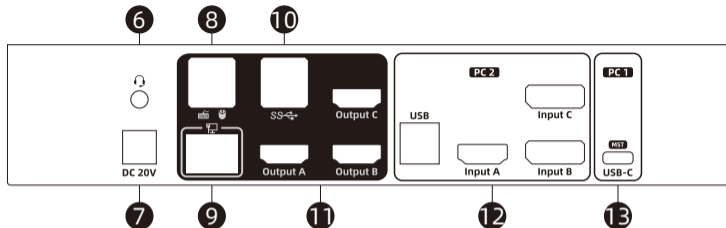
ID	Name	Function
1	Data transfer and charging port	Can be used to transfer data and charge your mobile devices.
2	Color LCD	Display current status and function settings.
3	Keypad	Press to control the KVM. Please refer to Chapter 10.1 for the detail.
4	IR receiver	Receive IR remote signal.



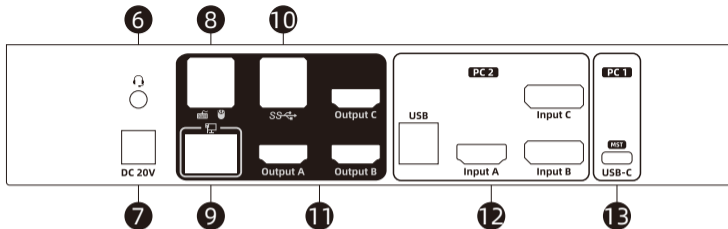
ID	Name	Function
5	Power switch	Turn on or turn off power supply.



ID	Name	Function
6	3.5mm audio/Mic	Integrated microphone and L/R audio output.
7	DC 20V	20V DC power supply.
8	Keyboard and mouse input	For USB keyboard and mouse input.
9	LAN port	Insert the network cable into this port to let the 2 input PCs to connect to the local network area.



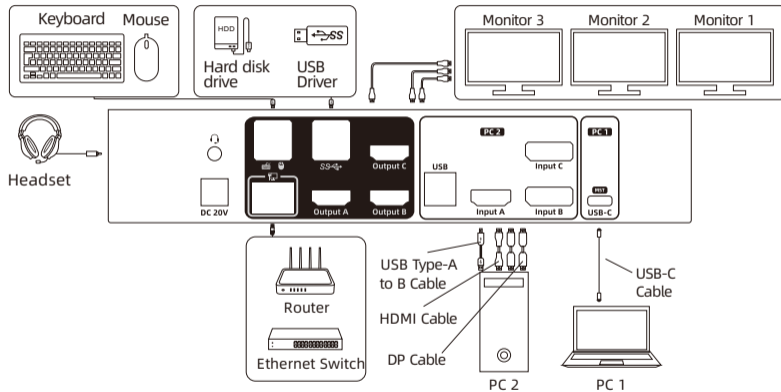
ID	Name	Function
10	USB 3.0 ports	Connect to USB 3.0 devices.
11	HDMI outputs	Connect to 3 HDMI displays for video output.
12	PC 2 input ports group	Contains 2 Displayport (right), an HDMI port (middle) and an USB port (left). Connect the ports to corresponding input devices for signal input.



ID	Name	Function
13	PC 1 input ports	Connecting to a USB-C device that supports MST allows for the output of 3 video signals, charging, and the transmission of USB signal via a single USB-C cable.

8. Connection Description

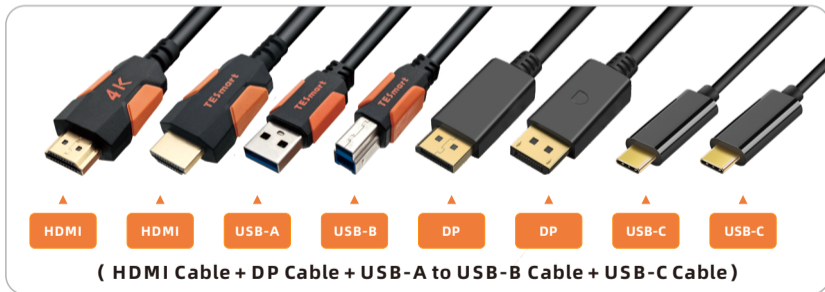
8.1 Connection Diagram



Tips: For your better use of this product, We recommend that you connect all 3 input ports on the KVM, which are circled and marked as 'PC 2', to the same PC.

8.2 Connection Preparation

- Take into consideration all devices required to be connected and prepare a workbench large enough before the connection.
- Lay out the cables properly to facilitate the layout of power supply as a lot of power sockets and plug boards will be adopted in connection.
- Prepare different sticker labels to mark cables as a lot of cables will be adopted in connection.



8.3 Connection Steps

1. Connect PC 1 with 1 USB-C cable.



2. Connect PC 2 with 1 KVM cable and 2 DP cables. Connect PC to the corresponding DP ports in the PC 2 port group on the KVM using 2 DP cables, and similarly for the HDMI port. Use USB Type-A end to connect PC and Type-B end to connect the KVM.



3. Connect external mouse and keyboard to KVM's keyboard and mouse input port.



Tips: For the normal service of hotkeys, we recommend you use the full-key external keyboard with a separate [Scroll Lock] key (as shown above).

4. Connect KVM's HDMI output ports to 3 HDMI displays with 3 HDMI cables.



5. Connect USB 3.0 devices to KVM's standard USB 3.0 ports.



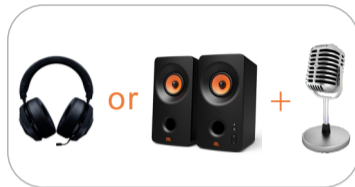
Tips: Please refer to Page 26 for the detailed information about the charging USB ports on the front panel of the KVM.

6. Use 1 network cable, one end is connected to the RJ45 port, the other end is connected to a switch or a router.



Tips: By default, the network cable is not included in the package.

7. Connect external audio device to KVM's audio port.



8. Connect the power cable to KVM's DC 20V port and plug it to a power socket.



9. By now, the connection has been completed. Turn on the power supply and the KVM Switch will begin to work.

8.4 KVM Workbench

A workbench with 2x3 Hybrid KVM Switch successfully connected is shown as below:



9. Function Description

9.1 MST Mode Description

The traditional triple monitor KVM switch needs to connect 3 cables to each input device for the normal use of the triple monitor function. But our 2x3 Hybrid monitor KVM Switch support Multi-Stream Transport(MST) mode allowing triple HDMI displays from a single source.

- **Multi-Stream Transport mode:**

If your PC running Windows OS with USB-C port and is DisplayPort 1.2 compliant, you can adopt 3 console displays from it. Support extend mode and duplicate mode at resolutions up to 4K for multitasking across 3 displays.

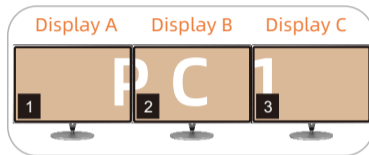
- **Operation method**

Connect the input devices and 3 UHD monitors according to the pictures in next page, the display mode will enable MST mode automatically.

- Tips:**
1. Up to now, devices running Apple's MacOS, Ubuntu and other operating systems do not support MST mode.
 2. Limited by bandwidth, the output resolution via MST supports a maximum display of two 4K60Hz 4:4:4 and one 4K30Hz 4:4:4 displays.

- **Enable MST mode**

Connect the PC to the USB-C port marked 'MST' with a single USB-C cable.



Tips: 1. If a device that doesn't support MST is connected, the display will only show on output A or show three duplicated screens. The specific situation depends on the device.
2. The DP ports on the KVM that are not labeled 'MST' do not support MST mode.

9.2 Display Mode Description

The 2x3 Hybrid KVM Switch support 2 display mode. You can choose to implement 3-screen extended display or duplicate display or display different PCs on 3 monitors.

Display Mode 1:

Duplicate 3 displays



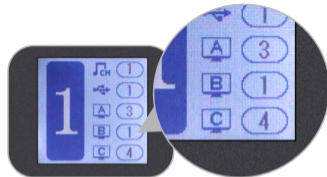
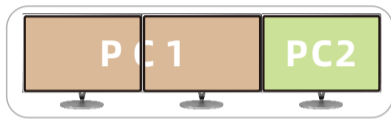
Extend 3 displays



Tips: You can set the duplicate mode or extend mode in the Display Settings of the current selected PC.

Display Mode 2:

Display different PCs on 3 monitors

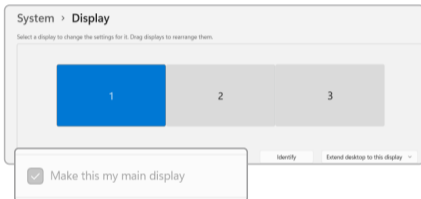


In this mode, you can show one PC on any two monitors connected to the KVM and the other PC on the remaining monitor. Use the front panel, hotkeys, or IR control to switch between PCs and monitors.

Tips: Please refer to Chapter 10 for detailed information about how to switch between different modes.

When different PCs are displayed on different monitors, you can double-click the right [Alt] to switch the KM focus between two PCs.

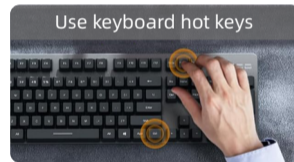
Tips: When any PC is expanded screens, there is only one main display, and it is fixed to the display connected to a certain output port when switching (which display is determined by the operating system). If you need to switch the main screen to display on other output displays and their display order, you need to set manually in the Display Settings on the current selected PC.



9.3 Keyboard and Mouse Emulation Mode

We provide two keyboard and mouse modes: Pass Through Mode and Legacy Emulation Mode. Pass Through mode supports most keyboard and mouse drivers and multifunction keyboards and mice. Legacy Emulation Mode ensures the normal functioning of the keyboard, mouse, and hotkey features.

- Typically, we recommend using Passthrough Mode for an optimal user experience, allowing you to:

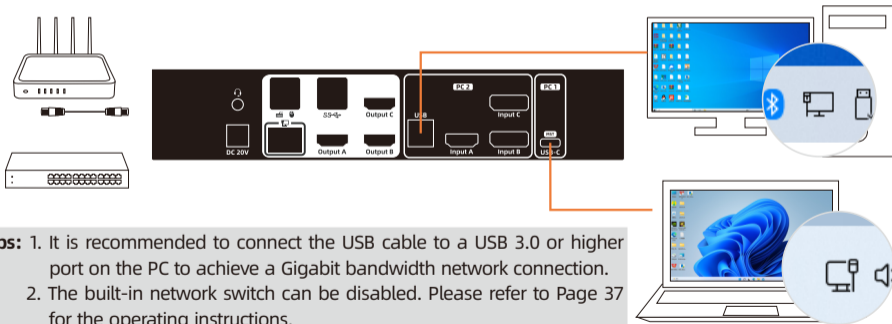


If you encounter issues with the keyboard and mouse in Passthrough Mode, we recommend switching to Legacy Emulation Mode.

- Tips:**
1. To toggle between two modes, please refer to Page 37. After toggled, please restart the KVM.
 2. In Legacy Emulation Mode, the keyboard and mouse control software will no longer be available.

9.4 Built-in Network Switch

The 2x3 KVM Switch have a built-in USB Ethernet Adapter, which adds a standard RJ45 port to all the PC that is connected to the KVM and allows you to connect your computers to a router or network switch for gigabit wired network connection. Full 1000Mbps Ethernet for fast, stable data transfer, more reliable than most wireless connections. This feature has been added with a switch, allowing you to freely choose to enable or disable it.



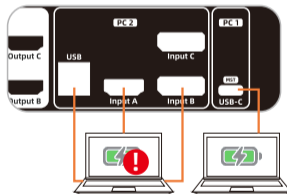
9.5 Built-in Charging Module

The 2x3 hybrid KVM Switch comes with a powerful built-in charging module that allows you to charge your laptops, phone, tablet and other devices while you use it.

- Connect the laptops to the rear Type-C video port of the KVM and they will be charged via the PD protocol.



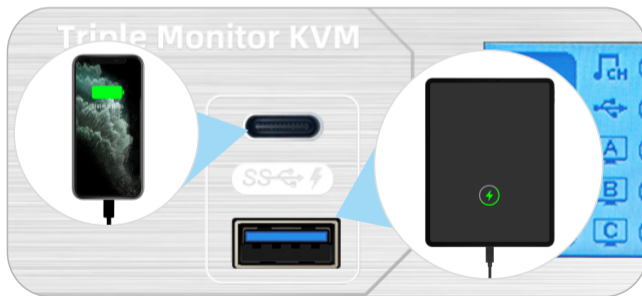
Tips: Laptops connected only to PC 1 can be charged.



- Tips:**
1. The USB-C port on the laptop needs to support the charging protocol to be able to charge.
 2. When the laptop is connected to both the KVM and the original charger, the charger will give priority to charge it.

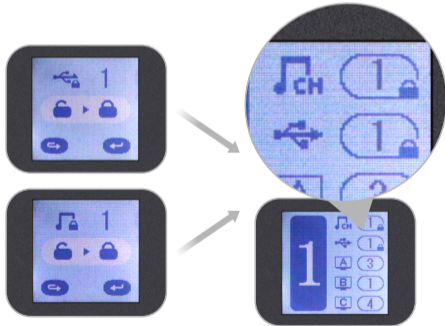
- Connect the tablet, phone, ect to the front USB-A or USB-C port and they will be charged.

Use the USB ports on the front panel of the 2x3 KVM Switch (including an USB-A and an USB-C ports) can support data transmission while charging. The USB port support BC 1.2 protocol, and are able to match voltage and current automatically based on the specifications of charging devices. It makes your charging safe and avoid damage.



9.6 Lock L/R Audio and USB Focus Function

The 2x3 hybrid KVM Switch supports locking L/R audio and USB 3.0 focus. After the lock is turned on, the current audio or USB focus can be maintained and only the screen can be switched when switching; the audio focus lock and USB 3.0 focus lock are independent of each other, you can lock the audio or lock the USB separately. Only need to press the front panel keys to operate audio or USB focus lock.



- Tips:**
1. The keyboard & mouse focus and USB focus are independent of each other, and the keyboard and mouse focus cannot be locked. When switching between different input sources in display mode 2, the keyboard and mouse focus will not change with the switch.
 2. The lock state is automatically released after the KVM is powered off.
 3. Please refer to Chapter 10.1 for detailed information about how to lock/unlock audio or USB.

9.7 Mouse Wheel Switching

Mouse wheel switching method can quickly switch input sources by mouse operation, double-click the mouse wheel to switch to the next input port. Mouse wheel switching mode is off by default. You can use keyboard hotkey command to turn on mouse wheel switching mode. Please refer to Page 37.













10. Operation Method

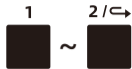
10.1 Front Panel Button Switching Method



When you use the front panel button or IR remote to control the KVM, the LCD display will inquire your target action, then execute the command according to your operation. The LCD interface in the figure above is the main interface.

Schematic table of LCD interface and panel icons:

Icons	Meaning and function
	Monitor A、 B、 C.
	Audio focus icon, indicating the PC where the external audio focus is currently located.
	USB focus icon, indicating the PC where the external USB 3.0 device focus is currently located.
	Keyboard and mouse focus icon, indicating the PC where the keyboard and mouse focus is currently located.
	Audio lock icon, indicating that the current audio is locked on the PC corresponding to the number behind the  icon on the main interface.
	USB lock icon, indicating that the current USB 3.0 devices are locked on the PC corresponding to the number behind the  icon on the main interface.
	Return button.
	Enter button.



1~2 button:

1. Press directly to switch among 2 PCs. After switching, 3 displays will display the selected PC at the same time, i.e. display mode 1.
2. In the settings interface, press [**2 / \leftrightarrow**] to return to the main interface.



Display selection button:

- Directly press the button, then press the [**1~2**] buttons according to the prompt of the LCD screen to make the selected monitor display the selected PC. i.e. display mode 2.

Tips: For example, if you press the combo like 'A-1', 'B-2', 'C-1', the image of channel 'Input A' of PC 1 will be displayed on the Output A, the image of channel 'Input B' of PC 2 will be displayed on the Output B and the image of channel 'Input C' of PC 1 will be displayed on the Output C right away. i.e. the display mode 2. The operation on the IR remote control are the same.



Audio lock button:

1. Directly press [**♪ / \uparrow**] button, follow the prompts on the LCD screen, then press the [**Set / \leftarrow**] button to lock the L/R audio to the current PC. Any operation after locking will not change the locked state. Press the key again in the locked state, and then press the [**Set / \leftarrow**] button to unlock.

2. In the menu and setting interface, press [♪/↑] button to select up or to the right.



USB lock button:

1. Directly press [USB/↓] button, follow the prompts on the LCD screen, then press the [Set/←] button to lock the external USB 3.0 devices to the current PC. Any operation after locking will not change the locked state. Press the key again in the locked state, and then press the [Set/←] button to unlock.
2. In the settings menu, Press [USB/↓] button to select down or to the left.

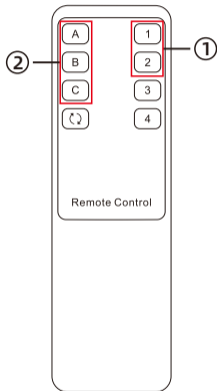


Settings button:

1. Press the button, according to the LCD screen prompts, you can set up **save or load preset scenes, toggle between K&M modes, enable or disable buzzer and mouse wheel switching, set hotkey trigger key, enable or disable built-in network card, set screen brightness and factory reset** in the menu. Use the [↑] [↓] key to select among different options under each setting.
2. In the menu and setting interface, press [Set/←] button to confirm.

Tips: The setting status in the interface is automatically synchronized with the current settings, and the selected option is indicated by the dark color.

10.2 IR Remote Control



- ① — Press directly to select among 2 PCs, and 3 displays will display the selected PC at the same time. (i.e. display mode 1)
- ② — Press the key, and then press the [1~2] key to make the selected monitor display the selected PC. (i.e. display mode 2)

Tips: Unspecified buttons at above are non-functional.

10.3 Keyboard Hot Keys

- Use external keyboard hot keys to switch the input source or set up some other functions..

Tips: The keyboard hot keys can only work with external keyboard correctly connected to the keyboard and mouse input port of the KVM. The default hot key trigger key is **[Right-Ctrl]**.

After press **[Right-Ctrl]** key twice within 2 seconds and you will hear the buzzer beep once, please enter the commands within 3 seconds and the KVM will execute the corresponding commands.

Select previous input port:

[Right-Ctrl]→[Right-Ctrl]→[PgUp]



Select next input port:

[Right-Ctrl]→[Right-Ctrl]→[PgDn]



Select port by port number(i.e. display mode 1):

[Right-Ctrl]→[Right-Ctrl]→[1]~[2]



Switch PCs on different monitors separately(i.e. display mode 2):

Monitor 1: [Right-Ctrl] → [Right-Ctrl] → [←]



Monitor 2: [Right-Ctrl] → [Right-Ctrl] → [↓]



Monitor 3: [Right-Ctrl] → [Right-Ctrl] → [→]



Switch keyboard and mouse focus in display mode 2:

[Right-Alt] → [Right-Alt]



Toggle between keyboard and mouse modes:
[Right-Ctrl] → [Right-Ctrl] → [F2]



Tips: The default keyboard and mouse mode is Pass Through mode. When switching to Legacy Emulation Mode, the buzzer will emit 2 short beeps; when switching to Pass Through Mode, the buzzer will emit only 1 short beep.

Disable/enable built-in network card:
[Right-Ctrl] → [Right-Ctrl] → [F4]



Tips: The built-in network card is enabled by default. Enable it will trigger the buzzer to beep twice and disable it will trigger the buzzer to beep once.

Turn on/off mouse wheel switching mode:
[Right-Ctrl] → [Right-Ctrl] → [F6]



Tips: Turning on the mouse wheel switching mode will trigger the buzzer to beep twice and turning it off will trigger the buzzer to beep once.

Disable or enable buzzer sound:
[Right-Ctrl] → [Right-Ctrl] → [F11]



Tips: The default setting of buzzer sound is enabled. Repeat this step to disable or enable buzzer sound.

11. Change Hot Key Combinations

For your convenience, we have built-in a custom hotkey function. By setting, you can use any key on the keyboard connected to the KVM as the trigger key for the hot key command. The default hotkey trigger key is the **[Right-CTRL]**. The custom hotkey function can be set in the following ways:

Method 1:

Change the hot key through the settings in the LCD menu, press the **[Set / ←]** key and find the "Hot key" option to set. When starting to set the trigger key, the buzzer will have a 5 seconds tone. Please press the key you want to use as the hot key trigger key on the keyboard within 5 seconds. After pressing the button, the prompt tone ends and the setting is complete.

Method 2:

- Press **[Right-Ctrl]→[Right-Ctrl]→[F1]**, then the buzzer will have a 5 seconds tone. Please press the key you want to use as the hot key trigger key on the keyboard within 5 seconds. After pressing the button, the prompt tone ends and the setting is complete.



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