

TESmart

User Manual

2x2 Dual Monitor
Hybrid KVM Switch



HDC202 Prime 23

To Enjoy Smart

HDC202 Prime 23

English



English



Preface

It's our great honor that you have chosen the hybrid KVM Switch produced by our company, Tesla Ele Technology Co.,Ltd. In this user manual, you will learn how to operate and use this product. Please read this user manual comprehensively before use. If you have any questions, comments or suggestions, please contact us via the following email:

support@tesmart.com.

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Product Information

For more information about TESmart products and how they can help you to enjoy your job, please visit the following TESmart website or contact an TESmart Authorized Reseller.

www.tesmart.com

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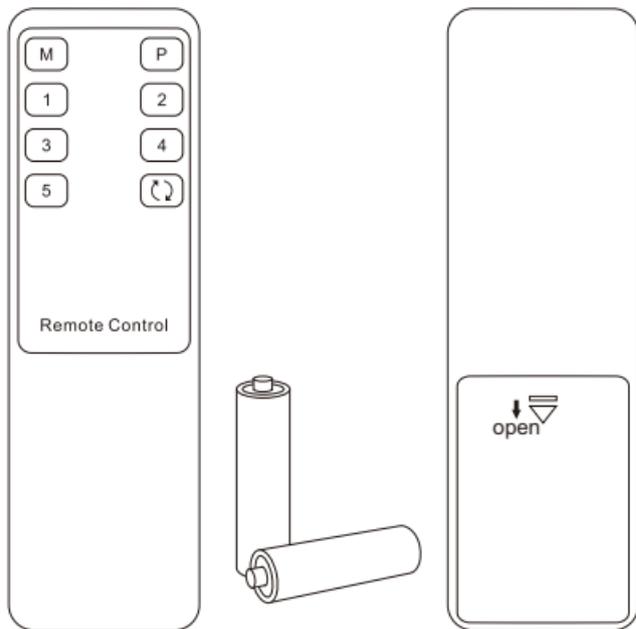
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1. Safety Tips and Warnings

Tips: Please read the safety tips and warnings for KVM Switch comprehensively before use. Use this produce in accordance with its instructions, safety tips and warnings to prevent unnecessary damage to the product and potential dangers to users.

- ⚠ Keep the product away from water.
- ⚠ Clean the product with dry cloth.
- ⚠ Use the product in accordance with its instructions and do not block its vents.
- ⚠ Keep the product away from ignition sources, such as heat sinks, heat accumulators, stovepipes and other heat production settings (including audio amplifiers).
- ⚠ Do not touch the product and the power cord with wet hands so as to lower the risk of electric shock and damage to the product. Do not let the product get wet or become damp.
- ⚠ Unplug the power supply of this product in thunderstorm days or when it has been not used for a long time.
- ⚠ Do not expose this product and its battery to open fire or overheating environment. Dispose the waste battery in accordance with instructions.
- ⚠ Users shall not remove and repair the product without authorization.

2. Battery Description



Tips: By default, the remote control is not equipped with batteries, due to the safety requirements of some express companies. Install AAA dry cells before use.

Caution: Improper disposal of the lithium battery may cause an explosion. Do not throw the battery into fire. Keep the battery away from children. Dispose the waste battery in accordance with local regulations.



3. Warranty Information

We warrant this product as free of defects in material and workmanship for a period of one (1) year from the date of shipment. If during the period of warranty this product proves defective under normal use, we will repair or replace this product, provided that this product has not been subjected to mechanical, electrical, or other abuse or modifications. If it fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for six (6) months from the day of reshipment to the buyer.

4. Preface

Dear Users,

2x2 Hybrid KVM Switch that integrates USB-C device and other PC into a desktop workstation. It comes with USB Type-C functionality that transfers video, audio, data, and even supports directly and securely USB-C device charging. That means with a single USB-C cable, users can reduce bulky cable setups. At the same time, USB-C supports MST (Multi-Stream Transport), enabling a dual-screen setup with a single cable, eliminating the need for a docking station. This saves both desktop space and costs.

This KVM support USB 3.0 ports with superspeed data transfer rate. With USB charge port on the front panel, support BC 1.2 protocol to charge devices like mobile phones and tablets. The built-in Ethernet port supports gigabit network connections, allowing users to stay abreast of the latest multimedia trends on their desktop and work more efficiently. At the same time, with EDID emulators in each input port, it can keep PCs always having correct display information.

Tips: If you need to control more computers or conduct more complex and professional switching, you can also choose other products of our company. For more details, please visit our official website: www.tesmart.com.

5. Features

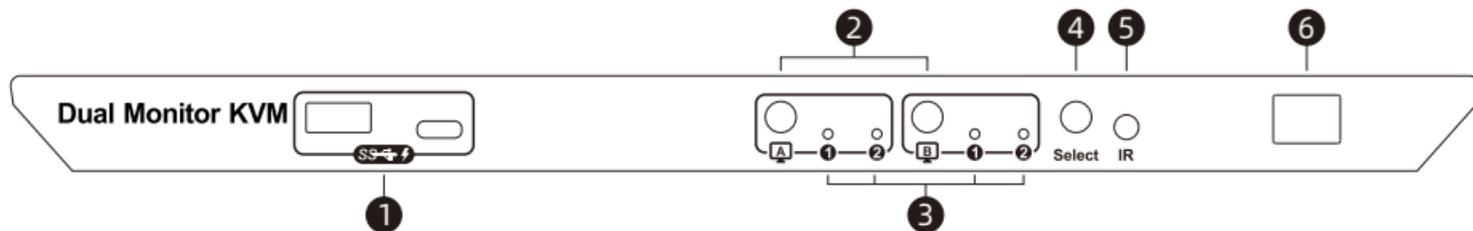
- Using 2 monitors, 1 set of keyboard and mouse to control 2 computers
- Support resolution up to 3840x2160@60Hz 4:4:4
- HDMI 2.0 compliant
- Supports DP Alt Mode which enables the USB connection to carry video signals
- Support MST(Multi-Stream Transport) mode
- Support 2 display modes
- Support Unix/Windows/ Debian/ Ubuntu/Fedora/ MacOS X/ Raspbian/ Ubuntu for Raspberry Pi and other Linux based systems
- Support Gigabit wired network connection, 2 PCs connected to KVM can access to the network with only one network cable
- With EDID emulators in each input port, it can keep PCs always having correct display information
- Support USB 3.0 port with super-speed data transfer rate
- Support various ways to control the KVM to switch input ports
- Support keyboard and mouse pass through mode to improve mouse and keyboard compatibility
- Support charging the devices connected to the port marked 'A' & 'WIN'
- Support connecting mobile device to the front panel USB ports to charge

6. Packing List

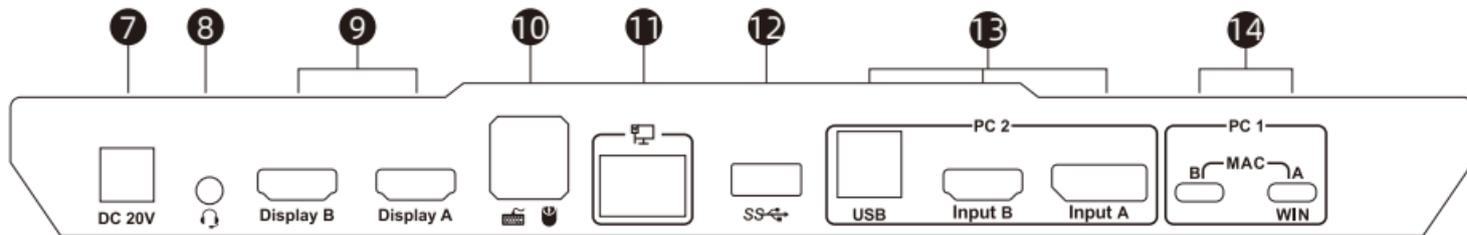
- 1 * 2x2 Hybrid KVM Switch
- 1 * KVM Cables
- 1 * DisplayPort Cables
- 2 * USB-C Cables
- 1 * IR Remote Control
- 1 * DC 20V Power Adapter
- 1 * User Manual

Tips: After receipt of the product, please check the packing list carefully to make sure that no components have been lost and no damage to the product has been caused during transportation. If you have any problem, please contact us at any time.

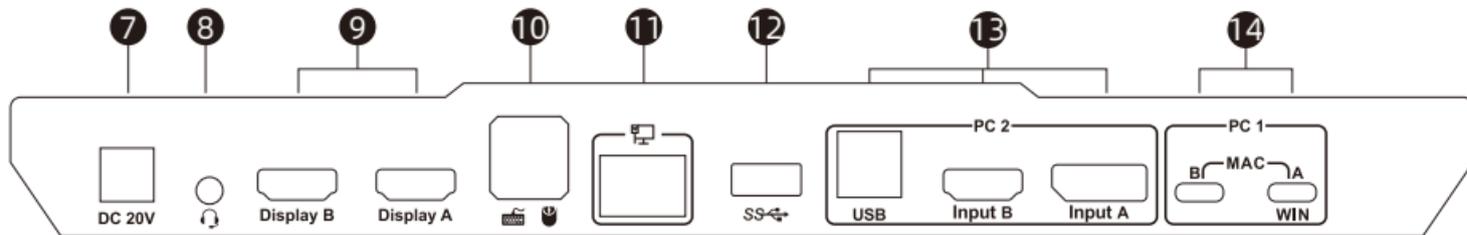
7. Panel Description



ID	Name	Function	ID	Name	Function
1	Data transfer and charging ports	Can be used to transfer data and charge your mobile devices.	2	Separate switch button	Switch images on each display separately (i.e. display mode 2).
3	Input selection status indicators	The corresponding LEDs will be lit to indicate the current selected computer on each display.	4	Input selection button	Select input sources (i.e. display mode 1).
5	IR receiver	Receive IR remote signal.	6	Power switch	Turn on or turn off power supply.



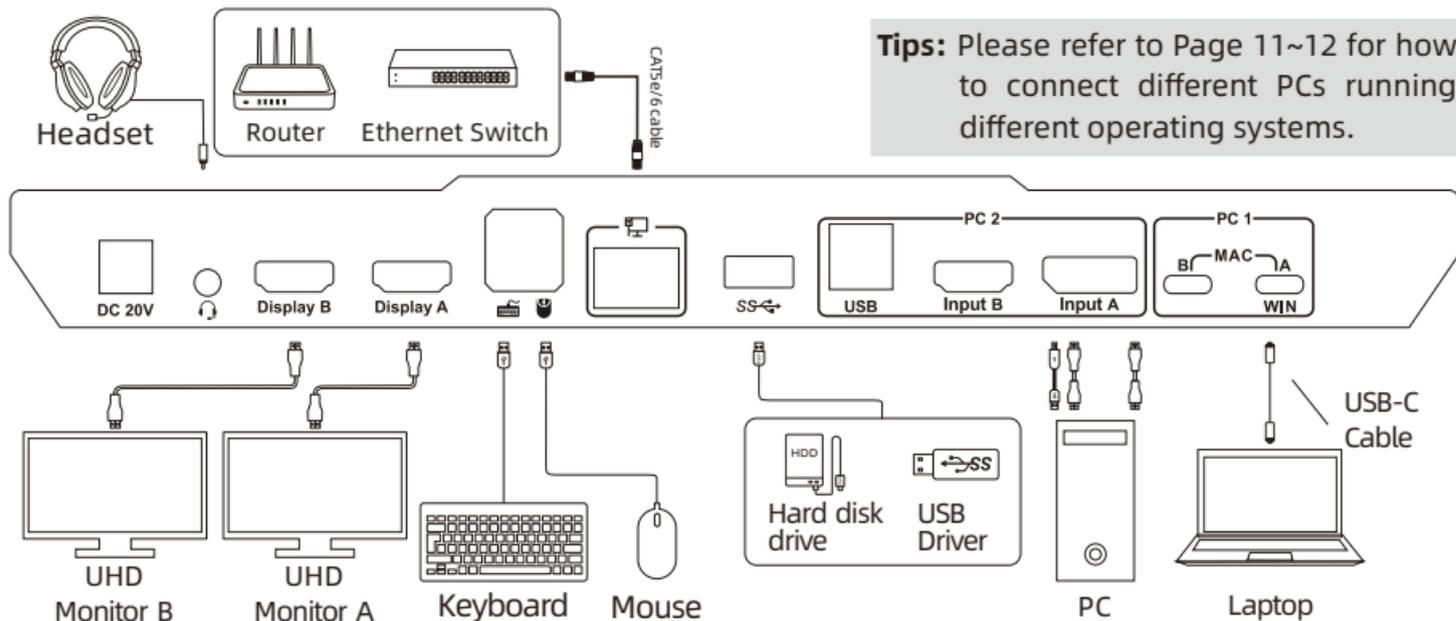
ID	Name	Function
7	DC 20V	20V DC power supply.
8	Audio integration port	Integrated microphone and L/R audio output.
9	HDMI outputs	Connect to 2 HDMI displays for video output.
10	Keyboard and mouse input	For USB keyboard and mouse input.
11	LAN port	Insert the network cable into this port to let the 2 input PCs to connect to the local network area
12	USB 3.0 ports	Connect to USB 3.0 devices.



ID	Name	Function
13	PC2 connection ports (For general devices)	Contains 1 DP port and 1 HDMI port(marked as Input A&B) and a USB port. Connect the ports to corresponding input devices for signal input. Devices connected to these ports cannot be charged.
14	PC1 connection ports (For Type-C charging devices)	Contains 2 type-C ports. Connect the ports to the devices with type-C ports for signal input. Connect the device to the port marked 'A' to charge it. Please refer to Page 12~13 for how to connect laptops with different operating systems.

8. Connection Description

8.1 Connection Diagram



Tips: Please refer to Page 11~12 for how to connect different PCs running different operating systems.

Tips: 1. For your convenience, we suggest you connect each group port on the KVM to the same PC.
2. Please refer to Page 25 for how to use the front panel charging port.

8.2 Connection Preparation

- Take into consideration all devices required to be connected and prepare a workbench large enough before the connection.
- Lay out the cables properly to facilitate the layout of power supply as a lot of power sockets and plug boards will be adopted in connection.
- Prepare different sticker labels to mark cables as a lot of cables will be adopted in connection.



8.3 Connection Steps

1. Connect PC 1 in different cases as follows.

- **A. If your Type-C laptop is running Windows OS:**

Connect the laptop to the Input port marked 'A' of the KVM with 1 USB-C cable to enable the MST mode. Connect 2 USB-C cables to the Input 'A' & 'B' or only Input ports marked 'B' to disable the MST mode (As shown below).



- Tips:**
1. To ensure proper video transmission, please confirm that your laptop supports DP Alt Mode or Thunderbolt 3 and above protocols.
 2. Please refer to Page 18 for the detailed information about the MST mode.

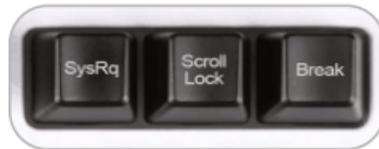
- **B. If your Type-C laptops are running MacOS:**
Connect your laptop to the Input 'A' & 'B' ports of the KVM with 2 USB-C cables.



2. Connect PC 2 with 1 DP cable and 1 KVM cable.



3. Connect external mouse and keyboard to KVM's keyboard and mouse input port.



Tips: For the normal service of hotkeys, we recommend you use the full-key external keyboard with a separate [Scroll Lock] key (as shown above).

4. Connect USB 3.0 devices to KVM's standard USB 3.0 ports.



5. Connect KVM's HDMI output ports to 2 HDMI displays with 2 HDMI cables.



6. Use the network cable to connect the LAN port on the KVM Switch to a router or local area network switch.



7. Connect external audio device to KVM's audio port.



8. Connect the power cable to KVM's DC 20V port and plug it to a power socket.



- Tips:**
1. By default, the network cable is not included in the package.
 2. Please refer to Page 23 for the detailed information about the LAN port.

By now, the connection has been completed. Turn on the power supply and the KVM Switch will begin to work.

8.4 KVM Workbench

A workbench with 2x2 Hybrid KVM Switch successfully connected is shown as below:



9. Function Description

9.1 MST Mode Description

The traditional dual monitor KVM switch needs to connect two cables to each input device for the normal use of the dual monitor function. But our 2x2 Hybrid KVM Switch support Multi-Stream Transport(MST) mode allowing dual HDMI displays from a single USB-C source.

- **Multi-Stream Transport mode:**

If your Windows OS PC with USB-C port and is DisplayPort 1.2 compliant, you can adopt two console displays from it. Support extend mode and duplicate mode at resolutions up to 4K for multitasking across two displays.

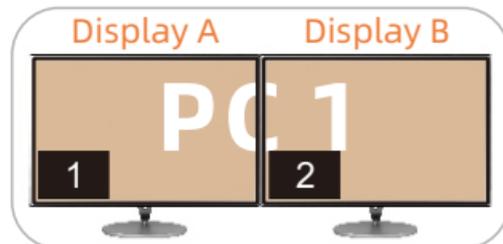
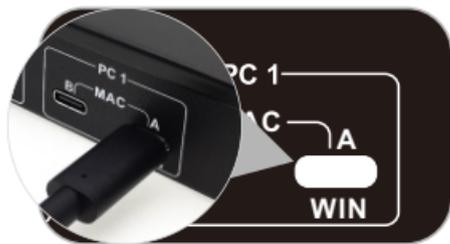
- **Operation method**

Connect USB-C input devices and 2 UHD monitors according to the pictures in next page, the display mode will enable MST mode automatically.

Tips: Up to now, devices running Apple's MacOS, Ubuntu and other operating systems do not support MST mode.

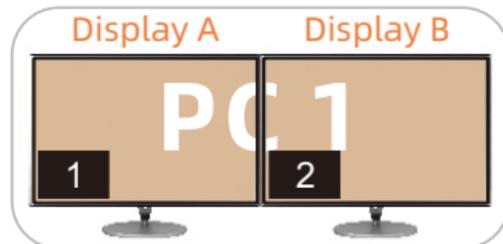
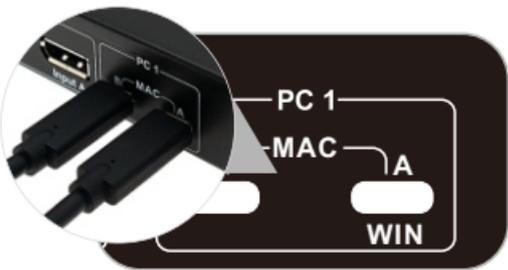
- **Enable MST mode**

Connect the laptop to the input port marked 'A' on the KVM with a single USB-C cable.



Tips: 1. Only the port marked 'A' supports the MST mode.

2. As shown below, if your PC is not Windows OS and has 2 USB-C ports supporting video output, connecting them to the input port group will also enable dual monitor displays.



9.2 Display Mode Description

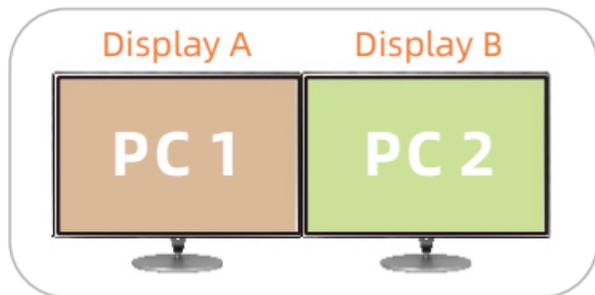
The 2x2 Hybrid KVM Switch support 2 display mode. You can choose to implement 2-screen extended display or duplicate display or display different PCs on 2 monitors.

Display Mode 1: Display the same PC



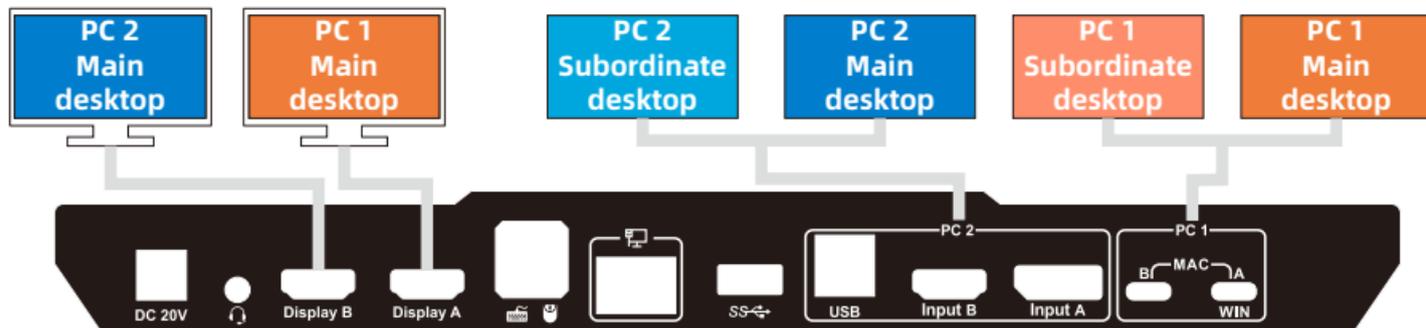
Tips: You can set the duplicate or extend displays in the Display Settings of the current selected PC.

Display Mode 2: Display the different PCs

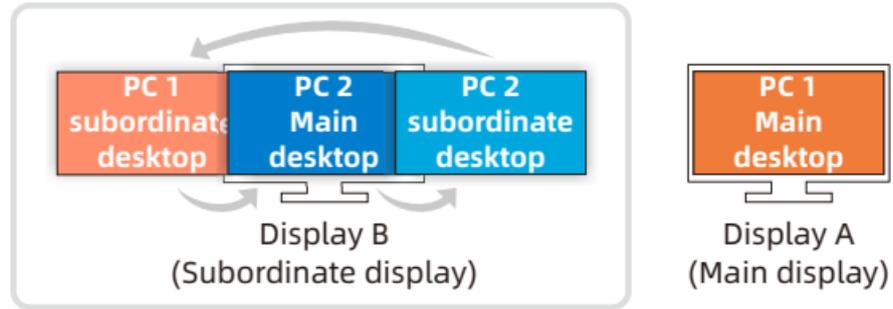


Once the connection is complete, you can switch between images on any of your 2 monitors. When you view one of the monitors as the main monitor, you can use hot key command to switch the images on the subordinate monitor. We will use a schematic diagram below to illustrate this function.

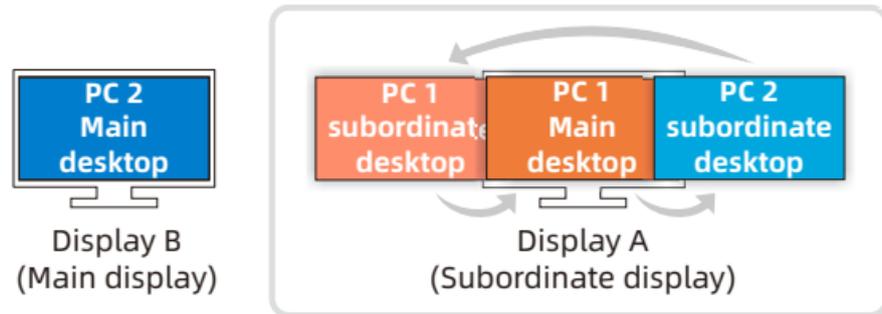
Tips: When different PCs are displayed on different monitors, you can double-click the **Right-[Alt]** on the keyboard connected to the KVM to switch the focus between different PCs.



If you think of Display A as the main display, use the following hot key command to switch images on the Display B:



If you think of Display B as the main display, use the following hot key command to switch images on the Display A:



- Tips:**
1. The image currently displayed on the main monitor will not be displayed on the subordinate monitor after switching.
 2. The PCs will keep the connections that are not displayed when switching in this mode.

9.3 Built-in Network Switch

The 2x2 hybrid KVM Switch have a built-in USB Ethernet Adapter, which adds a standard RJ45 port to all the PC that is connected to the KVM and allows you to connect your computers to a router or network switch for gigabit wired network connection. Full 1000Mbps Ethernet for fast, stable data transfer, more reliable than most wireless connections. This feature has been added with a switch, allowing you to freely choose to enable or disable it.



Tips: It is recommended to connect the USB cable to a USB 3.0 or higher port on the PC to achieve a Gigabit bandwidth network connection.

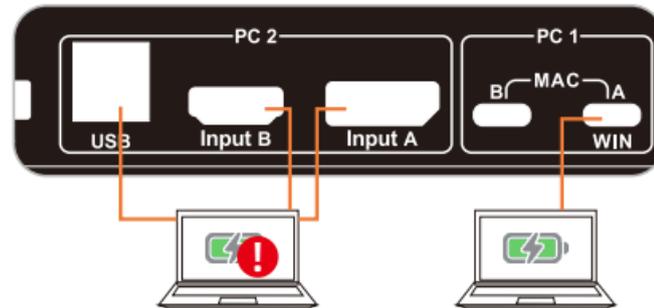
9.4 Built-in Charging Module

The 2x2 Hybrid KVM Switch comes with a powerful built-in charging module that allows you to charge your laptops, phone, tablet and other devices while you use it.

- Connect the laptops to the rear Type-C video port of the KVM and they will be charged via the PD protocol.



Tips: Computer that connected to the PC2 port cannot be charged.



- Tips:**
1. The USB-C port on the laptop needs to support the charging protocol to be able to charge.
 2. Only by connecting the device to the port marked 'A' can it be charged.

Tips: When the laptop is connected to both the KVM and the original charger, the charger will give priority to charge it.

- Connect the tablet, phone, ect to the front USB ports and it will be charged.



Use the USB ports on the front panel of the KVM (including an USB-A and an USB-C ports) can support data transmission while charging. The USB port support BC 1.2 protocol, and are able to match voltage and current automatically based on the specifications of charging devices. It makes your charging safe and avoid damage.

9.5 Mouse Wheel Switching

Mouse wheel switching method can quickly switch input sources by mouse operation, double-click the mouse wheel to switch to the next input port. Mouse wheel switching mode is off by default. You can use keyboard hotkey command [Right-Ctrl] + [Right-Ctrl] + [F6] to turn on mouse wheel switching mode.

10. Operation Method

10.1 Front Panel Button Switching Method

The 2x2 Hybrid KVM Switch can switch to any input devices at any time with front panel keypad, IR remote control and keyboard hot keys. You can choose your favorite switching method according to your personal needs and habits.

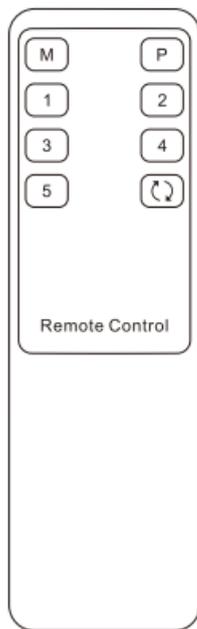
- Press **[Select]** button to switch between PCs on display mode 1.



- Press **[A]/[B]** button to switch between PCs on corresponding monitor on display mode 2.

The indicator lights blue means the current PC's main desktop is displayed on the marked monitor, it lights green means the current PC's subordinate desktop is displayed on the marked monitor.

10.2 IR Remote Control



M — Switch images on the Display A

P — Switch images on the Display B

1 — Switch both monitor to display PC 1

2 — Switch both monitor to display PC 2

Tips: Unspecified buttons at above are non-functional.

10.3 Keyboard Hot Keys

- Use external keyboard hot keys to switch the input source or set up some other functions.

Tips: The keyboard hot keys can only work with external keyboard correctly connected to the keyboard and mouse input port of the KVM.

After press **[Right-Ctrl]** key twice within 2 seconds and you will hear the buzzer beep once, please enter the commands within 3 seconds and the KVM will execute the corresponding commands.

Select port by port number(i.e. display mode 1):
[Right-Ctrl]→[Right-Ctrl]→[1]~[2]



Think of display A as main display, switch images on display B (i.e. display mode 2):
[Right-Ctrl]→[Right-Ctrl]→[→]



Think of display B as main display, switch images on display A (i.e. display mode 2):
[Right-Ctrl]→[Right-Ctrl]→[←]



Switch USB 3.0 device connected to the KVM between 2 PCs on display mode 2:
[Right-Ctrl]→[Right-Ctrl]→[↑]



Switch audio focus between 2 PCs:
[Right-Ctrl]→[Right-Ctrl]→[↓]



Switch KM focus in display mode 2:
[Right-Alt]→[Right-Alt]



Disable or enable the built-in network card:
[Right-Ctrl] → [Right-Ctrl] → [F4]



Turn on/off mouse wheel switching mode:
[Right-Ctrl] → [Right-Ctrl] → [F6]



11. Change Hot Key Combinations

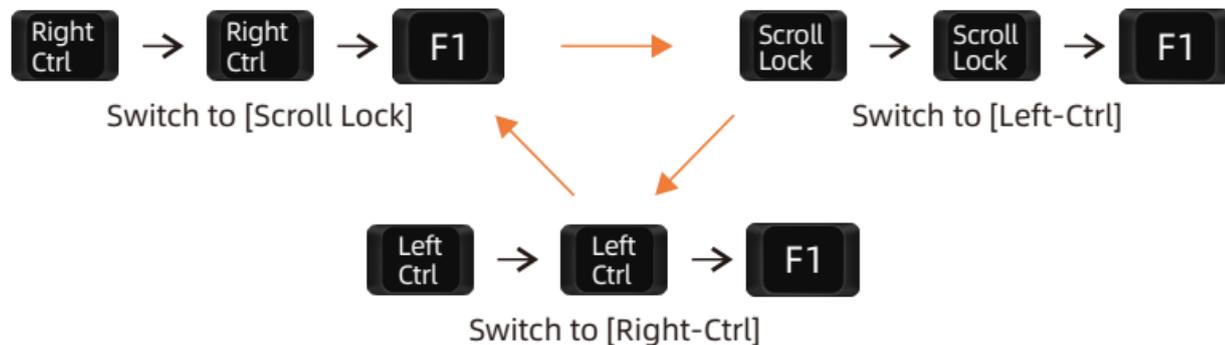
There are three kinds of trigger hot keys in this product, the default is **[Right-Ctrl]** key, and the alternative are the **[Scroll Lock]** and **[Left-Ctrl]** key. You can switch the hot key to others by:

Method 1:

- 10 seconds after powering on the KVM, press and hold the **[Select]** button on the front panel until all the LEDs blink once and the buzzer sounds, then the control hot keys will be switched.

Method 2:

- Press keyboard hot keys to cyclically switch the control hot key.



12. Pass Through Mode Description

12.1 Introduction of Pass through mode

Pass through mode is a built-in function of KVM, which is able to improve keyboard and mouse compatibility and enhance user experience. In the pass through mode, the keyboard and mouse are equivalent to directly connecting to the computer. At this time, you can use more keyboard and mouse functions and special functions that are not supported by traditional KVM.

Tips: The current version does not support keyboard and mouse connection via Bluetooth.

12.2 Keyboard and Mouse Compatible Model List

Tips: The following list is from the most representative models of keyboard and mouse that have been tested in the laboratory, mainly from manufacturers with a high market share.

Brand	Model	Brand	Model	Brand	Model	Brand	Model
Aigo	WQ-641	Logitech	G510	Logitech	Marble Mouse	RAPOO	X220
Dell	KB212-B	Logitech	G710	Logitech	Mk540	RAZER	RZ01-0145
Dell	KB522	Logitech	G910	Logitech	Mx1100	RAZER	RC30-021203
Logitech	G105	Logitech	K400PLUS	Logitech	Mx518	Corsair	K55
Logitech	G500S	Logitech	K845	Microsoft	Wireless Desktop 2000	Corsair	K70 RGB MK.2 LP

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To Enjoy Smart

HDC202 Prime 23

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